Benjamin Paris

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SUMMARY

Benjamin is a part-time student with a diverse background in cloud administration, embedded device operations, and team leadership. Currently pursuing a Bachelor's degree in Cybersecurity, he is furthering his technical knowledge through both his studies and hands-on labs and projects. Ben is committed to delivering high-quality results through effective communication, troubleshooting skills, and technical expertise.

EDUCATION

Western Governors University | Remote

B.S. in Cybersecurity and Information Assurance

Relevant Courses: Network and Security Applications, Network and Security Foundations, Fundamentals of Information Security, IT Applications, IT Foundations

SKILLS AND CERTIFICATIONS

Soft Skills: Leadership, Creativity, Cross-Functional Communication, Troubleshooting, Customer/End User Support **Technical Skills:** Office 365, Active Directory, Cybersecurity, Network Security, Firewalls, Penetration Testing, Cloud Administration (AWS), DNS, Scripting (Python, Bash), Command Line Interface (CLI)

Operating Systems: Windows 8/10/11, macOS, Ubuntu, RHEL

Certifications: CompTIA Security+ (Code: C43J467QE144145B), CompTIA A+ (Code: K0LYKQG6DF4Q1MK2)

PROFESSIONAL EXPERIENCE

Career Break - Professional Development

9/2023 - Present

Expected Graduation: 7/2025

• Pursuing a variety of IT and Cybersecurity certifications (Comptia A+, Security+, Network+, etc.) as well as a bachelor's degree in Cybersecurity.

Cloud Administrator | Seattle Yacht Media | Remote | Part-Time

9/2022 - 8/2023

- Monitors website and CDN performance and maintains content
- Reduced hosting costs by 40% and tested various scalable cloud solutions offered from AWS, GCP, and Netlify
- Increased load speeds by 50%+ by implementing a content delivery network (CDN)
- Configured DNS records to ensure the website maintained a public-facing URL while transitioning between cloud providers

Device Operations Technician | Meta (via Q Analysts) | Redmond, WA | Full-Time

1/2022 - 9/2022

- Provided one third of all L2 end user technical support for Project Aria
- Provisioned embedded AR/VR devices using both RHEL and PowerShell
- Revised automated system checks using scripting in Bash, PowerShell, and Python 3
- Created a custom inventory management system using Google AppSheet

Team Lead (Bullpen) | Amazon | Seattle, WA | Full-Time

6/2021 - 1/2022

- Directed a scalable team of 5+ essential workers for 40+ hours/week
- Lead all warehouse communication with third party (B2B) drivers who often spoke little English
- Trained new team members on company procedures and internal inventory tooling
- Managed inventory and order tacking to ensure all orders were complete